

## ACMI Stakeholder Meeting

**February 6, 2024** 

Presented by:

Karen Hoffman Tepper Ph.D. – President & CEO Jennifer Nye, LAC – COO





### Who Are We?

We are a healthcare company

focusing on the WHOLE PERSON,

providing primary care and

specializing in mental health and

substance use treatment

for over **54 years**.



## Story of Terros Health



## Where it began...



With a vision to **impact** their **community** a group of *teens* united to bring hope, support sobriety, and inspire their community members to live better lives.



#### McDowell Health Center

**27th Ave**Health Center

#### **Priest**Recovery Health Center

NatCon Integrated Learning Collaborative



23rd Ave
Recovery Health Center













Achieved FQHC Looka-Like status





Probation Office

Became an FQHC!



### Primary Care Integration

# Terros Health Today

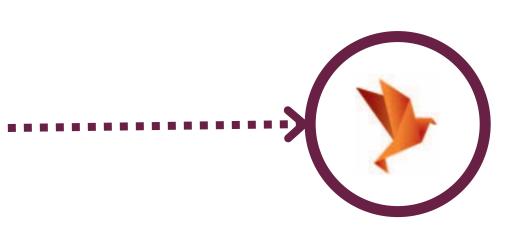
7 Integrated
Health Centers

460,000
Patient Interactions

920 Employees 3,200
HIV Tests
Administered

2,000
Narcan
Trainings

Over
40,000
Patients
Served
Annually





HIV & STI
Testing &
Treatment

Specialty
SUD
Prevention
&
Treatment





Permanent
Supported
Housing & Justice
Services

Peer Support
& PSET
Certification



Children's & Family Services

Mobile Crisis
Services



#### **Terros Health Tomorrow**

Javelina Clinic & Café Stapley

Wellness Connection

Enhanced Services for Homeless Population

Expand HIV Prevention and Treatment

## Patient and Family Feedback Processes









Clinical Directors







Patient Advocate



At least 51% of our volunteer Board of Directors are patients

