

Scaling Supportive Housing
Knowledge Network
Case Presentation
H2O 1115 Waiver Implementation

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Background/Context

- AHCCCS: Arizona State Medicaid Administrator
- COPA Health: Integrated Care Provider w/in AHCCCS Network
 - Focus on Population Health, SDOH, and Housing First
- ADOH: State Housing Programs
 - BOSCO, LIHTC, Housing Trust Fund, Special Population Housing
- AHCCCS implementation of approved 1115 H2O Waiver to expand housing and homeless services.
 1. Statewide
 2. Expanded Target Population of Homeless/HCHN Populations
 3. Racial Equity/HCHN Populations
 4. Approved Benefits: Outreach, Housing Move In Supports, Home Modification, Six (6) Month Bridge Housing Supports, Expanded Populations for Housing Supportive Services
 5. Also approved capacity building services
 6. Waiver approved, implementation target date 10/1/23

Problem/Question/Challenge/Situation

How do you effectively implement/develop integrated braided housing and service capacity at scale across Medicaid and Housing Systems

- Integration into existing housing/homeless system
 - Enhance and standardize housing service capacity of Medicaid System
 - Integrating new program types
 - Philosophy/Culture change
 - What support do providers need to implement?
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- What are the program/system strengths and opportunities?
 - AHCCCS has experience operating state funded housing program for persons determined SMI (Arnold v. Sarn Lawsuit)
 - Existing Mental Health Services include SDOH supportive/housing services
 - Some Managed Care Organizations and Providers have created housing specialty programs or ACT teams
 - AHCCCS Manages Statewide SAMHSA PATH Grant
 - Piloting HMIS/AHCCCS Data Sharing
 - Care Management has already updated policies and creating flags
 - CLRS and SDOH Whole Care Initiative

Problem/Question/Challenge/Situation:

Describe contributing factors or barriers that may have kept the program from progressing to the desired level

- Limited data on homelessness or housing services w/in Medicaid System
- 7 MCOs: Lack of transparency or standardization of MCO contracting
- Monitoring of housing outcomes
- Disparity between AHCCCS, MCO and provider expectations
- Environmental
 - Lack of affordable housing vouchers and stock
 - Staffing levels/shortages
 - CBOs traditionally not integrated into Medicaid system

What relevant data (quantitative and/or qualitative) have you collected? Or what data do you have accessible? (Run charts, dependencies, care cascade, diagram of system overview and how this element fits within the whole, etc.)

- PSH Evaluations
- Implementation Plan Draft w/ community comments
- Available Data
 - Limited Maricopa HMIS/AHCCCS Data Share
 - HCHN Data
 - AHCCCS Housing Data/Metrics
- Agency Experience/History

Imagine...

Imagine you have a magic wand... Describe your vision of what it will look like when problem is solved.

All members with housing need are:

- Assessed for housing need (and other SDOH)
- Have medical necessity for housing documented and housing plan integrated into care plan (w/ other SDOH)
- Members receive individualized services: intensity/duration based on need.

Integration of Medicaid and Housing Systems in Single Continuum

- Capacity available to immediately shelter/house persons immediately
- Adequate supportive service staffing to provide appropriate housing based services
- Reduced crisis, in patient length of stays, costs

We've Already Tried...

Please share any strategies or interventions that have already been tried, and how successful have they been?

- AHCCCS Housing Program: Moved to a single housing administrator to standardize processes, costs and measurement.
- Pilot bridge shelters, transitional SMI facilities
- MCO Housing Specialist Programs (limited scale, funding disparities)
- Data Sharing Pilots
- High Cost High Needs Demonstrations

I'm Thinking...

Please share your thoughts or plan to approach the barrier, problem or challenge.

Identify target population

Define service interventions

- Program Elements
- Funding mechanisms
- Rates
- Policy Changes

Integrate CBO/housing providers

Coordination with Continuum of Care/Homeless System

Seeking Your Help...

What specific help are you seeking from the Scaling Supportive Housing Knowledge Network today?

- What experience or evidence based practices have already been implemented related to Medicaid housing services?
- What strategies for integrating housing CBOs? What infrastructure investments recommended or successful?
- Any shared metrics, benchmarks (cost, outcomes, policies)
- Strategies for scale and standardization

Facilitator: Case Summary

Clarifying Questions

- First from Network Participants
- Then from Core Team

Community Discussion: Recommendations and Resources

- First from Network Participants
- Then from Core Team

Closing

- Gratitude
- Announcements
- Requests