

COE Pilot Success & Challenges

connections

207 members have been served on the COE unit from January to July

- Bed utilization rate is 95.2%

### Power of Engagement

- Through effective and meaningful engagement we were able to encourage 16% of the patients who came to us to participate in voluntary treatment.

### Continuity of Care

- Patients who are undergoing the COE process and determined to be in need of COT are able to continue to work with the same treatment team throughout their stay at Connections.

### Average Length of Stay (ALOS)

- Total ALOS (including voluntary and dropped petitions) is **13.75 days**
- ALOS for COT removing outliers is **16.14 days**
- ALOS on COT (COT hearing to discharge) is **8.37 days**
- Average length of time from filing PCOE to court hearing date is **9.54 days**

## Current state

- Involuntary capacity continues to be a challenge for the system
- Demand is still significantly exceeding the capacity for the COE/COT process
- Prolonged stays in Observation Units pending bed availability

## Future state

- Planned sunset for June 30, 2024
- In-person hearings
- Existing bed capacity and in-person court rooms

## Involuntary system throughout

